



## Terms & Conditions 2020

CCP Private Label is a Bespoke product offering, designed in collaboration with CCP, the client and the artisans. This service is specifically aimed at providing designers with unique and one of a kind, handmade pieces for High-End Hospitality projects. We love collaborating with designers and others in the creative space as it give all parties involved, an opportunity to develop unique products and merchandise.

Due to the nature of the bespoke product, a sampling process with a generous lead time is required, and we apply additional T's & C's to **CCP Private Label** product creation and design origination.

**CCP and the client must agree on the following before embarking on any Private Label product:**

- Full brief from client regarding the desired product. Products intended use, & an indication of volumes required, and a final installed destination.
- **Note:** Where possible, we like to apply an existing skillset and material or resource to your product, and ensure we have the capacity to meet the demand of any new order or project. If we feel that we are unable to meet the demand of the product in a sustainable manner, we will make this clear after reviewing the brief.
- An outline of the expected lead-time in line with current obligations at the time of placement. Actual lead-time for both sampling and production will need to be discussed and agreed upon, only once CCP has accepted the brief.
- MOU to cover the design origination and IP to be signed by all parties involved.
- A “non refundable” deposit based on the sample and nature of your sampling will be required to commence production of samples.
- All shipping costs will be borne by the client.

## **How it works and things to note:**

**Samples:** Once the brief is accepted, MOU signed and we have proceeded to produce a sample as per brief, the client is given one opportunity to review, “tweak” and make changes to the samples originated on your behalf.

Should additional changes and adjustments be made after the second sample is presented, the client will start to incur extra charges for every change made thereafter. **A sample will be produced & retained by CCP, and the client at all times.**

Should the process be unsuccessful, and you are not satisfied with the sample generated, we ask that the clients make this clear, provide sufficient feedback and the project will be terminated immediately.

**Lead-time:** Please allow a minimum of 8-12 weeks for any sampling process to occur. We have a full and busy schedule, and our artisan groups are spread across the country which this adds time to the process. It is important to book your CCP Private Label well in advance for any upcoming projects.

**Production:** Should the sampling process be successful, an obligation to meet an MOQ will be required and an order will be placed. Production will commence only once final samples are agreed upon by all parties and a deposit paid for the full order.

**Please note:** We don't have the ability or desire to mass produce and we don't replicate product. Should this be an avenue you are wishing to pursue then we regret, we are not the right fit for your brand.